

Refund and Remedies Policy

Zerite® Pty Ltd (ABN 36 094 019 057) provides a large range of products and services to the general public and companies to assist in business processes and everyday general and administrative tasks.

This policy is specifically applied to the Zerite® product range of Contractor, Learning and Safety Management Systems and any other systems under the Zerite product range.

Zerite® Pty Ltd will always endeavour to provide high quality products and services.

We offer a 30 day free trial for you to understand and review the products, if you decide to purchase a licence after the trial period you will be signing up for a month to month licence subscription.

You can cancel your subscription at any time via your system admin login and the cancelation will come into effect at the end of the billing period, you will not be billed again.

If at any time you are not happy with the performance of the product and you seek a refund for the monthly period, please contact our staff at admin@zerite.com or lodge a ticket via your admin panel.

Zerite® Pty Ltd appreciates feedback to ensure our customers are happy and our products are functioning correctly. We believe that we can rectify most issues if we are made aware of a problem.

If you have questions or concerns regarding this policy, please contact Zerite Pty Ltd on + 61 7 3184 8118.

Mischelle Tickner
Operations Director

Hugh Tickner
Director

Zerite Pty Ltd
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